





## APPLICATION LEAFLET

Please note that the insured's expenses must be incurred as a result of the services provided to the insured personally.

The following documents must be submitted with the application for reimbursement:

Health insurance programme	Required documents
 <ul style="list-style-type: none"> <li>• Outpatient treatment and diagnostics</li> <li>• Stationary treatment / Inpatient services</li> <li>• Rehabilitation treatment / Rehabilitation therapy</li> <li>• Critical Illnesses insurance</li> </ul>	<p><u>Medical documents:</u></p> <ul style="list-style-type: none"> <li>• a copy of medical assessment or epicrisis (discharge from hospital)</li> </ul> <p><u>Financial documents:</u></p> <ul style="list-style-type: none"> <li>• invoice</li> <li>• payment document – cash register receipt or bank transfer confirmation (online banking statement) or cash receipt</li> </ul>
 <ul style="list-style-type: none"> <li>• Pharmaceuticals and medical aids / Medicines and medical equipment</li> </ul>	<p><u>Medical documents:</u></p> <ul style="list-style-type: none"> <li>• prescription or a copy of medical assessment with information about the prescribed medication</li> </ul> <p><u>Financial documents:</u></p> <ul style="list-style-type: none"> <li>• invoice (necessary in cases when the names of purchased medicines are not listed)</li> <li>• payment document – cash register receipt or bank transfer confirmation (online banking statement) or cash receipt</li> </ul>
 <ul style="list-style-type: none"> <li>• Preventive and periodical health examinations, vaccines / Preventive care</li> <li>• Prenatal care, childbirth and postnatal care</li> <li>• Optics</li> <li>• Alternative medicine</li> </ul>	<p><u>Financial documents:</u></p> <ul style="list-style-type: none"> <li>• invoice</li> <li>• payment document – cash register receipt or bank transfer confirmation (online banking statement) or cash receipt</li> </ul>
 <ul style="list-style-type: none"> <li>• Dental services</li> <li>• Medical services</li> <li>• All services</li> <li>• Medical wellness</li> <li>• Wellness services</li> <li>• Vitamins, over-the-counter medicines</li> </ul>	<p><u>Financial documents:</u></p> <ul style="list-style-type: none"> <li>• invoice</li> <li>• payment document – cash register receipt or bank transfer confirmation (online banking statement) or cash receipt</li> <li>• <b>up to EUR 80.00, it is sufficient to produce a cheque or a cash receipt, which must clearly specify the goods or services purchased</b></li> </ul>

\*When submitting the documents, the insured confirms that they are correct and correspond to the actual circumstances.

\*\*If the documents produced are not complete and the Insurer cannot assess whether the event is insured, the Insurer shall be entitled to request additional documents substantiating the circumstances of the event.

### METHODS OF APPLYING FOR REIMBURSEMENT



A convenient and fast method to apply using the Compensa Life mobile application



On our website, filling in the electronic application form, which you will find by clicking [this link](#).



By e-mail: [sd@compensalife.it](mailto:sd@compensalife.it), submitting the filled in application form signed with a handwritten signature or a certified e-signature, which you will find by clicking [this link](#).