

„Compensa Vienna Insurance Group” is a joint-stock insurance company registered in Lithuania, which since 2016 January 1 began operations in the Baltic countries.

The company belongs to the insurance group "Vienna Insurance Group", which is the leader of the insurance market in Austria and Central and Eastern Europe, it manages 50 companies in 30 countries and has been operating in the insurance market for 190 years. About 25 thousand people work in the whole group. The group is guided by time-tested traditions, distinguished by strong products and the ability to maintain a close relationship with its customers.

**Compensa Vienna Insurance Group** is currently looking for candidates to take a position of:

**Junior IT analyst  
(Vilnius)**

**Key Responsibilities:**

As a **Junior IT analyst**, you will be responsible for the tasks related to:

- Providing 1st level support for business users of our core insurance system via our Jira system
- Facilitating timely issue solving by escalating questions to internal IT team or our vendor
- Implementation of various system changes
- Identification of business needs and translation into IT language
- Preparation of business requirements of IT changes and verification with business
- Change order request to third-party vendors and verification of final delivery
- Presenting IT changes to business
- Keeping the track record on assigned IT development tasks
- Assistance for internal clients on system related issues/questions

**Requirements:**

- University degree or last year student, preferred fields of study: mathematics, informatics, insurance mathematics or similar
- Experience in IT field preferably as IT analyst would be considered as advantage
- Experience in insurance would be considered as advantage
- Process analysis skills
- Fluent communication in English
- Experience in digital channels/e-commerce would be considered as advantage

**We offer:**

- interesting and challenging assignments, allowing to obtain knowledge about different areas of the company's operations;
- be part of the ambitious team of professionals, capable of achieving outstanding results;
- development and learning opportunities;
- health and well-being – additional health insurance;
- discounts for company and partner services;
- flexible working hours – an environment of balance between work and personal life;
- 1 free day for social activities and volunteering;
- 2 additional paid rest days per year;
- additional benefits.

We at Compensa Vienna Insurance Group started working according to the ISO 14001 standard and strive for innovative changes in our activities: we plan investments in renewable energy, create products that promote sustainability and the green economy, reduce environmental damage in our activities, develop social responsibility by involving employees.

By taking care of our environment, we create and develop a diverse community where everyone can feel good about being themselves. We provide equal opportunity and seek qualified applicants



**VIENNA INSURANCE GROUP**

regardless of race, color, national origin, citizenship, gender, gender identity, sexual orientation, religion/belief, disability or age. Our purpose- is to protect what is matters to everyone, not only those who join our community but also those who are nearby.

Proposed salary range 1500 – 1800 EUR Gross. All the candidates interested in applying for the position are asked to submit applications (in English) to [career@compensa.it](mailto:career@compensa.it)